

## **QUALITY, HEALTH & SAFETY POLICY**

Percival Aviation aims to develop a loyal and expanding customer base by understanding the needs and expectations of our customers and consistently providing products and services that meet these, as well as applicable statutory and regulatory requirements.

This policy provides a framework for planning and establishing a strategy and enabling quality objectives. Percival Aviation leadership will determine external and internal issues relevant to the purpose and strategic direction of the business. The effects of these issues on the organisations ability to achieve its planned goals will be considered. From this appreciation of the context in which the company operates, the management team will establish future objectives for the business, taking into account the risks and opportunities presented.

The management team of Percival Aviation will provide leadership and commitment to the implementation and continued development of policies, the processes that support our strategy and to the continual improvement of the Business Management System. We will build upon successful relationships with our customers by supplying quality products and support that meet their specifications where and when needed.

To drive operational excellence, strategy and objectives have been communicated to all staff and processes metrics key to the performance of the business have been established. They are analysed each month within the relevant areas to identify appropriate actions. Results are overseen each month by the senior management team, continual improvement actions identified and supported as required. Plans and action priorities are focused on KPI's and our business objectives.

Key to the successful performance of our business is competent people and providing them with adequate resources. We recruit the right staff to support progressive change and growth of the business. All staff participate in a performance management and related pay process to promote individual, team and collective responsibility for change.

The safety of our personnel, customers and visitors on site is a prime responsibility. Regular Health and Safety (H & S) meetings will be held with H&S representatives from the shop floor and offices. Human factors principles are to be considered at all stages of the design, production and maintenance activities of products. Human factors principles will be adopted throughout the company procedures, processes and working practices, to encourage the reporting of design, production and maintenance related errors and incidents. All staff will receive Human Factors training.

All personnel, at all times, will remain committed to compliance with this policy and the satisfaction of all applicable requirements, including; statutory quality and safety regulations, standards and company procedures.

**Signed:**



Digitally signed by Chris  
Bench  
Date: 2025.11.14 08:57:25 Z

Mr Chris Bench - Managing Director